

To strengthen our Professional Services department at our corporate headquarters in Isernhagen (Hanover) we are looking for the soonest possible date for a

Consultant Infrastructure (m/f/x)

Your area of responsibility:

- Independent processing of service orders on site at the customer (installations, initial familiarization)
- Performance diagnostics in the application and in the network
- Hardware/infrastructure recommendations in complex IT environments
- Good understanding of customer problems and efficient development of solutions with our products
- Technical telephone user support for new and existing customers
- Ensuring high customer satisfaction through competent and solution-oriented consulting

Skills / Prerequisites:

- a university degree or technical IT training
- practical experience preferably in one of the following industries:
 - Plant / mechanical engineering
 - Process industry
 - Power generation or power distribution
 - Automotive, special and rail vehicles
- Experience in IT projects required, e.g. as IT consultant
 - IT infrastructure
 - Cloud computing
 - Mobile apps
 - RemoteDesktop & Citrix XenApp
 - Virtualized environments
 - A systematic and analytical approach
- A secure, goal-oriented demeanour and on schedule work in a team
- Knowledge of Microsoft operating systems and MS applications
- VBA or .Net programming experience
- Knowledge in the area of network and system administration is desirable
- Good written and spoken English skills

We offer you:

- A secure and long-term position
- Flexible working hours by arrangement and business requirements
- In-house training and qualifications
- Various benefits (Hansefit, GVH Jobcard, JobRad, etc.)
- A consistently modern working environment. Get an idea of this for yourself by watching <https://www.youtube.com/watch?v=9PpgpLpLLMI>.



Apply by email at jobs@aucotec.com. If you have any questions, Ms Beatrix Tillmann, Executive Assistant, will be happy to answer them by phone on 0511 6103-0.

AUCOTEC AG, Hannoversche Str. 105, 30916 Isernhagen